

**Professional Health Worker Satisfaction Survey (Results in numbers)**

**Jun-18**

Number of Survey Forms sent out.           **24**  
 Number returned                               **12**           **50% Return**

	<i>Unsatisfactory</i>	<i>Weak</i>	<i>Adequate</i>	<i>Good</i>	<i>Very good</i>	<i>Excellent</i>	<i>Not applicable</i>	<i>Total</i>
<i>Level of Care prior to your visit</i>	0	0	0	0	4	7	1	<b>12</b>
<i>Follow up care after your visit</i>	0	0	0	3	5	3	1	<b>12</b>
<i>General well being of residents</i>	0	0	0	0	4	8	0	<b>12</b>
<i>Cleanliness &amp; presentation of Home</i>	0	0	0	0	3	9	0	<b>12</b>
<i>Level of help given to you by care staff</i>	0	0	0	1	5	6	0	<b>12</b>
<i>Overall attitude of staff</i>	0	0	0	1	7	4	0	<b>12</b>
<i>Time given to you by management</i>	0	0	0	0	5	6	1	<b>12</b>
<i>Knowledge of Mgt - needs of resident</i>	0	0	0	0	5	6	1	<b>12</b>
<i>Knowledge of key worker - needs of resident</i>	0	0	0	0	6	5	1	<b>12</b>
<i>Overall level of care provided</i>	0	0	0	0	5	7	0	<b>12</b>
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>49</b>	<b>61</b>	<b>5</b>	<b>120</b>

Percentages 2018                               **0.00%**           **0.00%**           **0.00%**           **4.17%**           **40.83%**           **50.83%**           **4.17%**

Percentages 2017                               **0.00%**           **0.00%**           **0.77%**           **4.62%**           **33.08%**           **58.46%**           **3.07%**