

**Professional Health Worker Satisfaction Survey (Results in numbers)**

**Jun-17**

Number of Survey Forms sent out.           **25**  
 Number returned                               **15**           **60% Return**

	<i>Unsatisfactory</i>	<i>Weak</i>	<i>Adequate</i>	<i>Good</i>	<i>Very good</i>	<i>Excellent</i>	<i>Not applicable</i>	<i>Total</i>
<i>Level of Care prior to your visit</i>	0	0	0	2	6	7	0	<b>15</b>
<i>Follow up care after your visit</i>	0	1	0	2	7	3	2	<b>15</b>
<i>General well being of residents</i>	0	0	0	0	10	5	0	<b>15</b>
<i>Cleanliness &amp; presentation of Home</i>	0	0	0	0	5	10	0	<b>15</b>
<i>Level of help given to you by care staff</i>	0	0	2	2	4	7	0	<b>15</b>
<i>Overall attitude of staff</i>	0	0	0	0	6	8	1	<b>15</b>
<i>Time given to you by management</i>	0	0	1	2	6	5	1	<b>15</b>
<i>Knowledge of Mgt - needs of resident</i>	0	0	1	0	8	6	0	<b>15</b>
<i>Knowledge of key worker - needs of resident</i>	0	0	1	0	9	4	1	<b>15</b>
<i>Overall level of care provided</i>	0	0	0	1	6	7	1	<b>15</b>
<b>Total</b>	<b>0</b>	<b>1</b>	<b>5</b>	<b>9</b>	<b>67</b>	<b>62</b>	<b>6</b>	<b>150</b>

**2016 Survey Results                               0           0           1           6           43           76           4           130**