

Professional Health Worker Satisfaction Survey (Results in numbers)

Apr-16

Number of Survey Forms sent out. **23**
 Number returned **13** **57% Return**

	<i>Unsatisfactory</i>	<i>Weak</i>	<i>Adequate</i>	<i>Good</i>	<i>Very good</i>	<i>Excellent</i>	<i>Not applicable</i>	<i>Total</i>
<i>Level of Care prior to your visit</i>	0	0	0	1	4	8	0	13
<i>Follow up care after your visit</i>	0	0	1	1	4	5	2	13
<i>General well being of residents</i>	0	0	0	1	3	9	0	13
<i>Cleanliness & presentation of Home</i>	0	0	0	0	3	9	1	13
<i>Level of help given to you by care staff</i>	0	0	0	1	7	5	0	13
<i>Overall attitude of staff</i>	0	0	0	0	7	5	1	13
<i>Time given to you by management</i>	0	0	0	0	3	10	0	13
<i>Knowledge of Mgt - needs of resident</i>	0	0	0	1	4	8	0	13
<i>Knowledge of key worker - needs of resident</i>	0	0	0	1	4	8	0	13
<i>Overall level of care provided</i>	0	0	0	0	4	9	0	13
Total	0	0	1	6	43	76	4	130

2015 Survey Results 0 0 2 19 36 72 1 130